Designated Person Claim Form
指定人士理賠申請書

Important Note 重要提示:

1) Please complete in BLOCK LETTERS. 請以正楷填寫。
2) Please do not sign on blank or incomplete form. 請勿在空白表格或尚未填妥的表格上簽署。
3) Any changes or amendments in this form must be countersigned by the Designated Person. 指定人士必須在此表格內任何更改或修改的地方簽署作實。
4) Prudential Hong Kong Limited (Referred to as "Prudential" or "Company"), shall have the right to reject this application if Designated Person fails to fulfill Prudential's requirements. 若指定人士未能符合保誠保險有限公司 (簡稱「保誠」或「本公司」) 的有關規定，保誠有權拒絕此申請。
5) Receipt of this form by policyowner's Financial Consultant or Broker does not constitute receipt by Prudential. 理財顧問或保單持有人的經紀收到此表格並不代表保誠亦已收到。
6) The Designated Person must be designated and recorded in Prudential before event date of the claim. 指定人士必須於有關理賠事件發生前已被委任並於紀錄於保誠。
7) This form is only applicable to Smart Care Cover / Incapacity Option under specific insurance plan / benefit. For detail plan / benefit name and information, please contact your Financial Consultant or our Customer Service Hotline. 本表格只適用於指定之保險計劃 / 保障下的智貼心保障 / 無行為能力選項 - 保障支付。如需查詢計劃 / 保障名稱及資料之詳情，請聯絡理財顧問或客戶服務熱線。
8) By submitting this claim application, you hereby confirm that all information and documents provided are true, complete, and valid. You hereby also confirm your understanding and agreement that your policy(ies) stated in this claim application form shall be terminated immediately by Prudential Hong Kong Limited if you have provided any false or fraudulent information or submitted any false or fraudulent documents during the process of this claim application. 提交本索償申請即表示您確認所提供的所有資料及文件均屬真實、完整及有效。請注意，若提交任何虛假或欺詐性文件，您的保單將根據保單條款立即終止。
9) (Applicable to specific insurance plan / benefit only) "Incapacity Option" refers to "Incapacity Option – Benefit Payout" throughout this form unless otherwise specified. (只適用於指定之保險計劃 / 保障) 除非另有說明，此表格上「無行為能力選項」是指「無行為能力選項 - 保障支付」。
10) In case there is a dispute or Prudential has reasonable belief that there may be a dispute on the Smart Care Cover / Incapacity Option between the Designated Person and any other person, including but not limited to the policyowner, succeeding owner (if applicable), FlexIncome Recipient (if applicable), policyowner's guardian or committee, attorney or beneficiary(ies), or if Prudential may incur liability as a result of Prudential making payment under the Smart Care Cover / Incapacity Option, Prudential reserves the right to withhold the payment until such dispute is resolved to the Prudential's satisfaction. 倘若指定人士與任何其他人或保誠合理地相信指定人士會與任何其他人（包括但不限於保單持有人、 後續持有人（如適用）、自主入息收款人（如適用）、保單持有人的監護人或受託監管人、受權人或受益人）之間有爭議，或保誠可能因為支付智貼心保障/無行為能力選項賠償而招致責任，保誠保留權利暫不付款直至該爭議得到解決為止。
11) The claim must be made by the Designated Person by completing and submitting this form together with relevant claim application documents(please refer to Crisis Cover / Intensive Care Benefit Claim Form under Section 7b Checklist for Documents Submission) and any documents required by us from time to time after policyowner is diagnosed of suffering from any of the Covered Diseases (mental incapacity, terminal illness, coma, loss of independent existence, apallic syndrome, major head trauma or paralysis), provided that (i) the terms and conditions set out in policy provisions regarding Smart Care Cover / Incapacity Option are met and (ii) the medical proof for policyowner's diagnosis of suffering from the Covered Diseases is/are submitted to us. 指定人士須於保單持有人被診斷患上受保疾病（精神上無行為能力、患有末期疾病、昏迷、失去獨立生活能力、植物人、嚴重頭部創傷或癱瘓）後，填妥本表格並連同有關之理賠申請文件（詳情可參閱危疾理賠 / 深切治療保障申請書，7b遞交文件提點）及本公司不時要求及修訂的所需文件一併遞交至本公司作出索償，惟須(i)符合保單條款所訂立的有關智貼心保障/無行為能力選項的條款及細則；及(ii)已遞交保單持有人患有受保疾病的醫療證明至本公司。
12) Prudential reserves the right to ask policyowner or the Designated Person to provide, at policyowner's or the Designated Person's expense, more documents or satisfactory evidence to help the Company assess the claim. 本公司保留權利可要求保單持有人或指定人士自費提供進一步的文件或令本公司滿意證據，以協助本公司評核索償。
13) (Applicable to specific insurance plan / benefit only) Smart Care Cover under specific insurance plan / benefit is only payable once per policy. Once the benefit amount of Smart Care Cover becomes payable, this policy will be terminated automatically. Smart Care Cover payments are subject to Prudential's deduction of any outstanding loan and interest that policyowner owes Prudential. (只適用於指定之保險計劃 / 保障) 指定之保險計劃 / 保障最多只會支付一次智貼心保障。當應支付智貼心保障的賠償金額時，本保單將會隨即自動終止。智貼心保障賠償須扣除保單持有人未償還本公司之任何貸款及利息。
14) (Applicable to specific insurance plan / benefit only) Payment under Incapacity Option is only payable once per policy. In case the Designated Percentage under the Incapacity Option is 100%, once the payment under the Incapacity Option becomes payable, this policy will be terminated automatically. In case the Designated Percentage under Incapacity Option is less than 100%, the amount will be paid by withdrawing the balance from Dividend Lock-in Account (if any) first, and the remaining portion will be paid by withdrawing corresponding portion of the guaranteed cash value and Terminal Dividend (if any) by way of partial surrender. If partial surrender is triggered, the actual payment under the Incapacity Option will be subject to the minimum notional amount requirement after partial surrender. This minimum notional amount is determined by Prudential from time to time, which is currently set at USD 10,000. (只適用於指定之保險計劃 / 保障) 每份保單最多只會支付一次無行為能力選項賠償。如無行為能力選項的指定百分比為100%，當應支付就無行為能力選項下之款項時，本保單將會隨即自動終止。倘若無行為能力選項的指定百分比少於100%，相應的賠償金額會先從紅利鎖定戶口的金額（如有）提取支付，餘下的部分會透過部分退保而按相應比例從保證現金價值及終期紅利（如有）提取支付。若觸發部分退保，保誠實際就無行為能力選項所支付的金額將受制於行使部分退保後之最低名義金額要求。此最低名義金額將由保誠不時釐定，現時設定為10,000美元。
15) (Applicable to specific insurance plan / benefit only) Payment under Incapacity Option is only payable once per policy. In case the Designated Percentage under the Incapacity Option is 100%, once the payment under the Incapacity Option becomes payable, this policy will be terminated automatically. In case the Designated Percentage under Incapacity Option is less than 100%, the amount will be paid by withdrawing the balance from Terminal Bonus Lock-in Account (if any) first, followed by the cash value of the Reversionary Bonus (if any), and the remaining portion will be paid by withdrawing corresponding portion of the guaranteed cash value and cash value of Terminal Bonus (if any) by way of partial surrender. If partial surrender is triggered the actual payment under the Incapacity Option will be subject to the minimum notional amount requirement after partial surrender. This minimum notional amount is determined by Prudential from time to time, which is currently set at USD 10,000. (只適用於指定之保險計劃 / 保障) 每份保單最多只會支付一次無行為能力選項賠償。如無行為能力選項的指定百分比為100%，當應支付就無行為能力選項下之款項時，本保單將會隨即自動終止。倘若無行為能力選項的指定百分比少於100%，相應的賠償金額會先從終期紅利鎖定戶口的金額（如有）提取支付，然後從歸原紅利的現金價值（如有）提取支付，餘下的部分會透過部分退保而按相應比例從保證現金價值及終期紅利的現金價值（如有）提取支付。若觸發部分退保，保誠實際就無行為能力選項所支付的金額將受制於行使部分退保後之最低名義金額要求。此最低名義金額將由保誠不時釐定，現時設定為10,000美元。
16) (Applicable to specific insurance plan / benefit only) Payment under the Incapacity Option is only payable once per policy. If the Designated Percentage is 100%, once the payment under the Incapacity Option becomes payable, the policy will be terminated automatically. If the Designated Percentage is less than 100%, the amount will be paid by withdrawing corresponding portion of the guaranteed cash value and Special Bonus (if any) by way of partial surrender.

In case partial surrender is triggered, the actual payment under the Incapacity Option will be subject to the minimum amount requirement as determined by us from time to time. (只適用指定之保險計劃 / 保障) 每保單最多只會支付一次就無行為能力選項下之款項。如指定百分比為一百，當應支付就無行為能力選項下之款項時，保單將會隨即自動終止。如指定百分比少於一百，相應的賠償金額會透過部分退保而按相應比例從保證現金價值及特別紅利（如有）提取支付。若觸發部分退保，我們實際就無行為能力選項所支付的金額將受制於我們不時釐定之最低金額要求。

17) For Incapacity Option, the Designated Person may receive a payment equal to the Designated Percentage multiplied by the surrender value before deduction of any outstanding premium, outstanding loan and interest under this policy as of the date Prudential approves the claim under the Incapacity Option. The payment under the Incapacity Option is subject to Prudential's deduction of any outstanding premium, outstanding loan and interest that policyowner owes Prudential. 就無行為能力選項下，指定人士將獲得的金額相等於指定百分比乘以就無行為能力選項下之索償獲批核當日本計劃扣除任何未繳保費、應償還之貸款及利息前的退保價值。就無行為能力選項下之款項須扣除任何保單持有人未繳保費、未償還本公司之貸款及利息。

18) (Applicable to specific insurance plan / benefit only) For the avoidance of doubt, if the death of the life assured occurs and the death claim is submitted before the date of approval for Smart Care Cover claim submitted by Designated Person, death benefit and Extra Accidental Death Cover (if applicable), instead of the Smart Care Cover, will be paid. (只適用於指定之保險計劃 / 保障) 為免生疑問，假如受保人身故及身故賠償索償提交早於指定人士索償智貼心保障獲批核的日期，身故賠償及意外身故額外保障（如適用），而並非智貼心保障，將會被支付。

19) (Applicable to specific insurance plan / benefit only) For the avoidance of doubt, if the life assured passes away and a death claim or replacement of the deceased life assured is received by the Company before the date when the claim under the Incapacity Option is approved, the Company will handle either the replacement of the deceased life assured or the payment of the death benefit (depending on the circumstances), without paying the claim under the Incapacity Option. Once the death benefit is paid, the Incapacity Option will be terminated. In the case of Replacement of Deceased Life Assured, the Designated Percentage and the appointment of the Designated Person made under the Incapacity Option will be revoked after the Replacement of Deceased Life Assured is approved. (只適用於指定之保險計劃 / 保障)為免生疑問，假如受保人不幸身故，而本公司收到身故索償或替換已故受保人之申請早於指定人士就無行為能力選項下之索償獲批核的日期，本公司將處理替換已故受保人或支付身故賠償（視乎情況而定），而不會支付就無行為能力選項之款項。當身故賠償被支付，無行為能力選項將被終止。於替換已故受保人的情況下，無行為能力選項的指定百分比及指定人士之委任將會於替換已故受保人獲批准後被撤銷。

20) (Applicable to policyowner who is a Mainland Chinese or foreigners residing in Mainland China) If policyowner is diagnosed of any Covered Diseases in Mainland China (except Hong Kong and Macau), then such diagnosis must be diagnosed in one of the hospitals on the List of Selected Hospitals in Mainland China, otherwise, Prudential will not accept the Smart Care Cover / Incapacity Option claim. Policyowner is advised to visit the Prudential website https://www.prudential.com.hk to check the latest list of selected hospitals in Mainland China or contact your financial consultant before receiving any diagnosis. Prudential reserves the right to update the List of Selected Hospitals in Mainland China (including adding or removing hospitals) without prior notice. （適用於為內地人士或居住於內地的海外人士之保單持有人）如保單持有人於中華人民共和國境內（香港及澳門除外）被診斷患上任何受保疾病，該診斷必須於「中華人民共和國選定醫院名單」上所列的醫院內進行，否則，保誠將不會接受其智貼心保障 / 無行為能力選項的索償。我們建議保單持有人於接受診斷前先瀏覽保誠網站https://www.prudential.com.hk以查閱最新之「中華人民共和國選定醫院名單」，或聯絡您的理財顧問。保誠有權不另行事先通知而更新「中華人民共和國選定醫院名單」，更新可包括增加或減少「中華人民共和國選定醫院名單」上的醫院。

21) Prudential reserves the right to revoke the appointment of the Designated Person if such appointment will or may, in Prudential's reasonable opinion, constitute a breach of, or conflict with, any law, order, judgment, award, injunction or decree, or will render Prudential incurring or potentially incurring any liability, or if any court decides, or a guardian / committee decides pursuant to a court order, against the appointment of the Designated Person or the payment under the Smart Care Cover and Incapacity Option (as the case may be). 若委任指定人士於保誠合理的意見下，會或可能會違反或對任何法律、命令、判決、頒令、禁制令或裁決構成衝突，或導致保誠招致或潛在地招致任何責任，或若任何法院決定或受託監管人或監護人根據法院命令而決定反對其委任該指定人士或向其支付智貼心保障及無行為能力選項賠償 (視情況而定)，保誠保留撤銷委任指定人士的權利。

22) In case there are more than one in-scope policy/benefit, Prudential will pay the benefit in defaulted sequence. 若持有多於一份作償付的保單 / 保障，保誠將按已預設之理賠次序作處理。

23) Payment will be made to the Designated Person upon claim is approved. The Designated Person must collect the claim payment cheque at Customer Service Center in person. 理賠成功批核後，理賠金額將支付予指定人士。指定人士需親身到客戶服務中心領取有關理賠支票。

Part I 第一部分 Policy & Personal Information保單及個人資料	
Policy Number 保單號碼	
Name of Policyowner 保單持有人姓名	
Name of Designated Person 指定人士姓名	
Date of Birth of Designated Person 指定人士之出生日期	
Relationship between Policyowner & Designated Person 指定人士與保單持有人之關係	
Contact Number of Designated Person 指定人士之聯絡電話號碼	(　　) _____ 國家 / 地區編號　電話號碼
Residential Address of Designated Person 指定人士之居住地址	

Part 2 第二部分 Personal Information Collection Statement 收集個人資料聲明

Prudential Hong Kong Limited (referred to as "**Company**", "**our**", "**we**", or "**us**") take the privacy and protection of your personal information seriously. We collect personal information from you that is necessary or helpful for us to either provide you with the product or service you have requested or to comply with statutory or contractual requirements (including the purposes mentioned below), or even for security purpose. We may collect personal information including, but not limited to, full name, address, contact details, contact details history, date of birth, gender, nationality, family members, beneficiaries, identity card copy and details, travel document information, health/medical records, credit information, product history, claims history, biometric data including but not limited to your voice pattern, fingerprint and facial images, your location information based on your device, financial and medical information ("**Personal Information**") to provide you with the insurance or financial products or services. "Personal information" shall also include, but not be limited to, the personal information relating to your beneficiaries (or any other person designated or entitled to receive any benefits under an insurance policy), dependents, authorised representatives, company staff, and other individuals in relation to which you have provided personal information. If you provide personal information about another person to us, you confirm that you are either their parent or guardian or you have obtained that person's consent to provide such personal information for use and transfer by the Company for the purposes set out in this PICS. We may also collect Personal Information about you from third parties such as other insurance companies, agents, credit reference/reporting agencies, vendors, financial institutions, fraud prevention agencies, government agencies, medical personnel, courts or public record.

China Personal Information Protection Law (PIPL)

The PIPL Addendum supplements the Personal Information Collection Statement and applies to you if you are located in Mainland China. The PIPL Addendum is available on our website at https://www.prudential.com.hk/en/china-personal-information-protection-law/

1. Purpose of Collection

We may use your Personal Information for the following purposes: (a) the administration of our products and services, including to provide any relevant services as discussed with you prior to any purchase of a product or service; (b) to process your application; (c) to administer and process insurance policies, insurance claims, medical, security and underwriting checks; (d) to process payment instructions; (e) to verify your eligibility for insurance, financial or wealth management products and services; (f) to design and provide you with insurance, financial and related products and services; (g) to communicate with you; (h) to comply with any regulatory or other legal requirements or other internal business requirements (whether imposed on us or any third parties in Section 2 below), including but not limited to anti-money laundering and Know-Your-Client obligations; (i) to investigate and settle claims and detect and prevent fraud (whether or not relating to the policy issued in respect of this application) and/or other illegal activity, or security or technical issues; (j) to carry out checks using agencies including credit reference agencies, tracing companies or publicly available information; (k) to provide customer services; (l) to perform automated decision-making or profiling; (m) to perform a policy review or needs analysis; (n) to conduct research and statistical analysis (including use of new technologies); (o) to administer lucky draws and other contests; (p) to enable us to perform our obligations to you; (q) to keep your information on record and carry out other internal business administration; (r) with your specific consent where required for direct marketing as explained in Section 3 below, personalise and tailor, customised promotions, messages and suggestions to you; and (s) any other purpose directly relating to any of the above purposes. With your consent, we may also use your personal data to send you marketing communications, as described in Section 3 below.

Some of the purposes above are necessary to allow us to perform our contractual obligations to you and to enable us to comply with applicable laws and regulation. We may also use and share your Personal Information for the purposes described above to improve our products and services. Your Personal Information will be stored either for as long as you (or your joint policyholder) are our customer, or longer if required by law or as is otherwise necessary.

2. Classes of Transferees

We may disclose your Personal Information to the group of companies including the Company and those of other entities whose ultimate parent company is Prudential plc including but not limited to Prudential General Insurance Hong Kong Limited ("**companies within the Prudential Group**") and their respective insurance agents, and to our financial/medical/wellness/health business partners. We may also disclose your Personal Information to the following third parties (within or outside Hong Kong) for the purposes outlined at Section 1 above: (a) insurance agents; (b) insurance brokers; (c) re-insurance companies; (d) claims investigation companies; (e) organisations that consolidate claims and underwriting information for the insurance industry, fraud prevention organisations, other insurance companies (whether directly or through fraud prevention organisations or other persons named in this paragraph) and databases or registers (and their operators) used by the insurance industry to analyse and check information provided against existing information; (f) third party service providers who provide administrative, telecommunications, computer, information technology, data processing and storage, customer satisfaction analysis, payment, printing, redemption or other services to us to enable us to operate our business (including without limitation other insurers, lawyers, bankers, accountants, professional advisors, financial institutions and trustees, auditors, IT service and platform providers, insurance intermediaries, investment managers, agents, pension trustees (and other stakeholders), scheme advisors, introducers, and selected third party financial and insurance product providers); (g) industry associations and federations; (h) medical bill review companies; (i) your joint policy or investment holder; (j) researchers; (k) credit reference agencies; (l) debt collection agencies; (m) partnering financial institutions and partnerships; and (n) financial crime prevention agencies, any legal, regulatory, law enforcement or government bodies and the courts. We may also disclose your Personal Information to an actual or proposed assignee or participant in connection with a transaction with another company which affects the control, governance, structure and/or management of all or a substantial part of our business, or if required to satisfy applicable legal or regulatory requirements. With your consent, we may also disclose your personal data to third parties to allow them to send you marketing communications, as described below.

3. Use and Transfer of Personal Data for Direct Marketing Purposes

With your consent, we intend to use your name and contact details for promotional and marketing purpose including sending marketing communications and conducting direct marketing to you by electronic and non-electronic means including by post, in relation to the following products, services and subjects, and we require your consent in order to do so: insurance; annuities; retirement schemes; pensions; wealth and financial management; estate management; investment; financial; medical/wellness/health related products, reward/loyalty programme services and subjects ("**Classes of Marketing Subjects**").

We also intend to transfer your name and contact details to our insurance agents, other companies within the Prudential Group and their respective insurance agents, our Business Partners, and our Marketing Partners, to enable them to market any of the Classes of Marketing Subjects to you, and your written consent is required in order for us to do so. We may provide your personal data to such transferees for gain.

If you change your mind, and / or you would like to opt-out of receiving direct marketing, you can advise our Data Protection Officer at service@prudential.com.hk.

4. Consequence of failing to provide Personal Information

Unless otherwise specified by us, it is mandatory for you to provide the Personal Information requested by us. If you do not provide such Personal Information, we may not be able to provide you the product or service that you've requested.

5. Access and Correction Rights

Under the Personal Data (Privacy) Ordinance (the "**Ordinance**"), you have the right to request access to and correction of any Personal Information that you provide to us. If want to exercise your rights, or if you require any other information, you can advise our Data Protection Officer at service@prudential.com.hk or contact us using the details on "Contact Us" section of the Company website (https://www.prudential.com.hk/scws/pages/en/contact-us/contact-us-home/index.html) or our Privacy Notice.

If you move/moved to a European Union ("**EU**") jurisdiction, we may be required to provide you with further information, and you may have additional rights, under the EU General Data Protection Regulation. This information and these rights are set out in the Privacy Notice on our Company website.

We update our Privacy Notice from time to time. We encourage you to familiarise yourself with the Privacy Notice on our Company website. The Privacy Notice is available on our Company website at https://www.prudential.com.hk/scws/pages/en/privacy-policy/index.html. By completing and progressing with this form, you confirm that you have read and understood this PICS.

Business Partners means our service providers who provide administrative, telecommunications, computer, information technology, data processing and storage, customer satisfaction analysis, payment, printing, redemption or other services to us to enable us to operate our business, accountants, auditors, IT service and platform providers, insurance intermediaries, reinsurers, investment managers, agents, pension trustees (and other stakeholders), scheme advisors, introducers, selected third party financial and insurance product providers, and our legal advisers.

Marketing Partners means our service providers who provide administrative, telecommunications, computer, payment, printing, third-party rewards/ loyalty/privileges programs, medical/health/wellness related products, redemption or other services to us to enable us to operate our business, insurance intermediaries, pension trustees (and other stakeholders), scheme advisors, introducers and selected third party financial and insurance product providers.

保誠保險有限公司（簡稱「**本公司**」或「**我們**」）認真對待閣下個人資料的私隱及保護。為使我們可以向閣下提供閣下要求的產品或服務，或為遵守法定及合約要求，我們會向閣下收集必要或有幫助的個人資料。為向閣下提供保險或金融產品或服務，遵守法定或合同要求（以下概述的其他目的），及保安目的，我們可能會向閣下收集個人資料，包括但不限於全名、地址、聯絡資料、過往聯絡資料、出生日期、性別、國籍、家庭成員、受益人、身分證副本及資料、旅遊證件資料、健康 / 醫療紀錄、信貸資料、過往產品紀錄、過往索償紀錄、生物辨識資料，包括但不限於閣下的聲音模式、指紋及面部圖像、基於閣下的流動或其他電子裝置收集閣下的位置資料、財務及醫療資料（「**個人資料**」）。「個人資料」將包括但不限於與有關以下人士的個人資料：閣下的受益人（或任何其他根據保單被指定或有權獲得任何利益的人）、收養人、授權代表、公司職員和閣下曾提供其個人資料的其他人士。如閣下向我們提供其他人士的個人資料，即表示閣下確認閣下是該人的父母或監護人或閣下已取得該人士的同意以提供個人資料供本公司按此收集個人資料聲明的目的使用和轉移。我們亦可能會從第三方，如其他保險公司、代理、信貸資料服務 / 報告機構、供應商、金融機構、防欺詐機構、政府機構、醫務人員、法院或公開紀錄，收集關於閣下的個人資料。

《中華人民共和國個人信息保護法》

中國內地補充內容是對本個人信息收集聲明的補充，如果您在中國內地則適用此補充內容。您可在本網站 https://www.prudential.com.hk/tc/china-personal-information-protection-law/ 查閱中國內地補充內容。

1. 收集資料之目的

我們可能會使用閣下的個人資料作下列目的：(a) 管理我們的產品和服務，包括在購買產品或服務之前提供已與閣下討論的任何相關服務；(b) 處理閣下的申請；(c) 管理和處理保單、保險索償、醫療、抵押和承保檢查；(d) 處理付款指示；(e) 核實閣下申請保險、金融或財富管理產品及服務的資格；(f) 設計及為閣下提供保險、金融及相關的產品和服務；(g) 與閣下進行通訊；(h) 遵守任何監管或其他法律規定或其他內部業務規定（不論是向我們或下述第2 部分所列的任何第三方實施），包括但不限於打擊洗錢和認識你的客戶(KYC) 義務；(i) 就索償進行調查及和解，以及偵查及防止欺詐（不論是否有關就本申請簽發的保單）及 / 或其他非法行為或安全 / 技術問題；(j)使用代理機構（包括信貸資料服務機構）、追蹤公司或公開可得資料以執行核查；(k) 提供客戶服務；(l) 執行自動決策或資料剖析；(m) 進行保單審查或需求分析；(n) 進行研究和統計分析（包括使用新科技）；(o) 進行管理幸運抽獎和其他比賽；(p) 使我們能夠履行對閣下的義務；(q) 保持閣下的資料記錄並執行其他內部業務管理；(r) 為直接市場推廣需要並在有需要時經閣下的特定同意下，如以下第 3 部分所述，為閣下量身訂製個性化的促銷、消息和建議；及 (s) 與上述任何目的直接相關的任何其他目的。經閣下同意，我們亦可能會按照以下述第 3 部分所列使用閣下的個人資料以向閣下發出促銷通訊。

為履行對閣下的合約責任及至使我們能夠遵守適用法律及法規，上述部分目的屬必要的。我們亦可能會為上述所列的目的使用及分享閣下的個人資料以改善我們的產品及服務。只要閣下（或閣下的聯名保單持有人）仍為我們的客戶，我們將一直保存閣下的個人資料，或如法律有所規定或因其他原因而為必要，我們則將其保存更長時間。

2. 被資料轉交者的類別

我們可能會向該公司集團，包括本公司以及其他母公司為英國保誠集團的實體包括但不限於保誠財險有限公司（「**保誠集團內的公司**」）及他們各自的保險代理，及我們的金融 / 醫療 / 保健 / 健康業務夥伴，透露閣下的個人資料。為達到上述第一部分所列明之目的，我們亦可能會向下列第三方（在香港境內或境外）透露閣下的個人資料：(a) 保險代理；(b) 保險經紀；(c) 再保險公司；(d) 索償調查公司；(e) 為保險業整合索償及承保資料的組織、防欺詐組織、其他保險公司（不論直接或透過防欺詐組織或本段指名的其他人士），及保險業用作分析及核查現有資料與及後提供的資料而使用的數據庫或登記冊（及其營運商）；(f) 提供行政、電訊、電腦、信息技術、數據處理及儲存、客戶滿意度分析、付款、印刷、贖回或其他服務以令我們的業務可以運作的第三方服務供應商（包括但不限於其他保險公司、律師、銀行家、會計師、專業顧問、金融機構及受託人、審計師、IT 服務及平台供應商、保險中介、投資經理、代理、退休金受託人（及其他持份者）、計劃顧問、介紹人及選定的第三方金融和保險產品供應商）；(g) 行業協會及聯會；(h) 醫療賬單審查公司；(i) 閣下的聯名保單或投資持有人；(j) 研究人員；(k) 信貸資料服務機構；(l) 收賬代理；(m) 夥伴金融機構及合作夥伴；及 (n) 預防金融罪案機構、任何法律、監管和執法機構或政府機構及法院。在有關影響到我們全部或重大部分業務的控制權、治理、結構及 / 或管理的與另一公司的交易時，或在必須符合適用的法律或監管要求下，我們亦可能會透露閣下的個人資料予該等的實在或擬議受讓人或參與人。經閣下同意，我們亦會向第三方透露閣下的個人資料以讓該等第三方向閣下發出促銷通訊（如下文所述）。

3. 使用及轉移個人資料作直接促銷用途

經閣下的同意，我們擬使用閣下的姓名和聯絡資料，用於宣傳和市場推廣用途，包括通過電子和非電子方式（包括郵寄）向閣下發送市場推廣通訊和進行直接促銷，就以下產品、服務和目的，我們需要閣下的同意才可以這樣做: 保險；年金；退休計劃；退休金；財富和財務管理；遺產管理；投資；金融；醫療 / 保健 / 健康相關產品；獎賞 / 優惠計劃服務及目的（「**促銷標的類別**」）。

我們亦擬將閣下的姓名和聯絡資料轉移給我們的保險代理人、保誠集團內的其他公司及其保險代理人、我們的業務合作夥伴和營銷合作夥伴，以使他們能夠向閣下推銷任何促銷標的類別，並且需要閣下的書面同意才能這樣做。 我們可能因向此類受讓人提供閣下的個人資料而獲得利益。

如閣下改變主意，及 / 或閣下想選擇不接受直接市場推廣，可以與我們的資料保護主任聯絡 (service@prudential.com.hk)。

4. 未能提供個人資料的影響

除非我們另有規定，否則閣下必須提供我們要求的個人資料。若閣下未提供有關個人資料，我們可能無法為閣下提供所要求的產品或服務。

5. 查閱和更正的權利

根據《個人資料（私隱）條例》（「**條例**」），閣下有權要求查閱及更正任何閣下提供給我們的個人資料。閣下如欲行使閣下的權利，或如閣下需要任何其他資料，請聯絡我們，閣下可以發送電郵至 service@prudential.com.hk 或使用本公司網站 (https://www.prudential.com.hk/scws/pages/tc/contact-us/contact-us-home/index.html) 或我們的私隱通知中「聯絡我們」部分所列的資料與我們的資料保護主任聯絡。

如閣下搬遷/ 已搬遷至歐洲聯盟（「**歐盟**」）司法管轄區，我們可能需要向閣下提供進一步資料，且閣下可能在歐盟《通用數據保障條例》下享有額外權利。此類資料及此等權利均載於本公司網站上的私隱通知中。

我們會不時更新我們的私隱通 知， 並建議閣下瀏覽本公司網站以了解該私隱通 知。 該私隱通知可在本公司網站〔https://www.prudential.com.hk/scws/pages/tc/privacy-policy/index.html〕上查閱 。閣下填妥並繼續提交本表格，即表示閣下確認已閱讀並理解本收集個人資料聲明。

業務合作夥伴指我們的服務供應商、提供行政、電信、電腦、信息技術、數據處理及儲存、客戶滿意度分析、支付、印刷、贖回或其他服務予我們，以使我們能夠經營我們業務，會計師、審計師、IT 服務和平台供應商、保險中介機構、再保險承保人、投資經理、代理、退休金受託人（和其他持分者）、計劃顧問、介紹人、核准的第三方金融和保險產品供應商以及我們的法律顧問。

營銷合作夥伴指我們的服務供應商提供行政、電信、電腦、支付、印刷、第三方獎賞 / 會員 / 優惠計劃、醫療 / 健康 / 保健相關產品、贖回或其他服務，以使我們能夠經營我們業務、保險中介、退休金受託人（和其他持分者）、計劃顧問、介紹人和核准的第三方金融和保險產品供應商。

Are you currently a customer in mainland China? 您現在是否是個中國內地客戶?

☐ Yes 是
(If "Yes", please tick below box to agree the following statement. If you disagree with this statement, we may not be able to process your request / application.
如「是」，請勾選以下選項以同意下列聲明。如您不同意以下聲明，我們可能無法處理您的指示/申請。)

☐ By ticking this box, you agree that as an international group company; in order to provide insurance-related products or services, we may need to store and process your personal information outside of mainland China. Please refer to our Privacy Notice (https://www.prudential.com.hk/en/china-personal-information-protection-law/) for more information.
勾選此項，表示您同意，我們作為國際集團公司，為提供保險相關產品或服務，可能需要在中國內地境外存儲或處理您的個人信息。更多資訊，請參閱我們的隱私聲明 (https://www.prudential.com.hk/tc/china-personal-information-protection-law/)。

☐ No 否

Part 3 第三部分 Declaration & Authorization 聲明及授權

I, the Designated Person, hereby declare and confirm to the best of my knowledge and belief that when filing a claim for Smart Care Cover / Incapacity Option under this policy:

1. the policyowner is still alive at the time of submitting this form; and
2. the policyowner has not created and does not intend to create any will or enduring power of attorney over the policy; and
3. the policyowner is not insolvent and no bankruptcy proceeding has (or will likely be) commenced against him/her; and
4. no guardian or committee has been appointed in respect of the policyowner under the Mental Health Ordinance (Cap. 136 of the Laws of Hong Kong SAR) (or under similar laws in another jurisdiction).

I, the Designated Person, declare that the above information is true and complete to the best of my knowledge and belief.

I, the Designated Person, hereby undertake to inform Prudential in writing promptly if any of the above conditions ceases to exist.
I also undertake to immediately return the payment and fully indemnify Prudential against all and any claims, loss and costs (including legal costs) suffered by Prudential arising from any payment under the Smart Care Cover / Incapacity Option, including in circumstances if any of the declarations above is incorrect.

I, the Designated Person, hereby confirm my understanding of an agreement to the above Personal Information Collection Statement.
I, the Designated Person, authorize on behalf of myself, policyowner / life assured that (1) any doctors, hospitals, clinics, insurance companies, employers, organizations and persons that have any medical history or records or knowledge of policyowner / life assured, whom policyowner / life assured have attended or may hereafter attend may disclose such information to Prudential for the purpose of assessing and processing the proposal for assurance and claims and providing subsequent services. A photocopy of this authorization shall be deemed to be valid as the original. (2) Prudential or any of its appointed medical examiners or laboratories may perform the necessary medical assessment and tests to underwrite and evaluate the health status of policyowner / life assured in relation to the proposal for assurance and any claims arising therefrom.

I, the Designated Person, hereby further confirm my / our acknowledge and agree that Prudential Hong Kong Limited has the right to reject the claim and terminate your policy(ies) stated in this claim application form immediately if you have provided any false or fraudulent information or submitted any false or fraudulent documents during the process of this claim application. Prudential Hong Kong Limited reserves the right to verify all submitted information and take appropriate actions as necessary.

本人，指定人士，特此聲明及確認，根據本人所知所信，就智貼心保障/無行為能力選項遞交理賠申請時：

1. 保單持有人於遞交本表格仍然在世；及
2. 保單持有人沒有就此保單訂立或有意訂立遺囑或持久授權書；及
3. 保單持有人沒有破產和沒有任何破產程序已（或有機會）向保單持有人展開；及
4. 保單持有人沒有根據《精神健康條例》（香港特別行政區法例第 136 章）（或在另一司法管轄區有根據類似法律）下委任監護人或受託監管人。

本人，指定人士，特此聲明就本人所知所信，以上資料均為正確無訛及完整。

本人，指定人士，特此承諾，若上述任何情況不再存在，將立即以書面形式通知保誠。
本人亦承諾，就保誠支付智貼心保障/無行為能力選項賠償時對保誠造成的全部及任何申索、損失及費用（包括法律費用），本人將立即退還款項並向保誠進行全額賠償，包括任何上述聲明為不正確的情況下。

本人，指定人士，在此確認本人明白並同意上述之收集個人資料聲明。
本人，指定人士，代表本人及保單持有人 / 受保人茲授權(1)任何醫生、醫院、診所、保險公司、僱主、機構或人士，將已經或其後存錄的有關保單持有人 / 受保人之醫療病歷、紀錄或其他資料披露予保誠，作為評估及處理此投保申請及索償及提供其後服務之用。本授權書之副本將被視為與正本具同樣效力；(2) 保誠或任何由保誠指定之醫生、醫務人員或化驗所，可就此投保申請或任何有關索償申請替保單持有人 / 受保人進行所需之醫療評估及測試，以審核保單持有人 / 受保人之健康情況。

本人，指定人士，在此進一步確認本人 / 吾等明白並同意，如提交任何虛假或偽造之索償文件，貴公司有權拒絕索償並即時終止保單。保誠保險有限公司保留核實所提交資料及採取適當行動之權利。

Day日 / Month月 / Year年	Signature of Designated Person 指定人士簽名	Name of Designated Person 指定人士姓名
		Identity Document Number of Designated Person 指定人士身份證明文件號碼

Please DO NOT sign on BLANK form. 請勿在空白表格上簽署。