



We do health

Enrol in selected critical illness plan(s) and enjoy 8% premium refund

From **29 December 2021 to 28 March 2022**, when you successfully take out the selected critical illness plan(s) below, we will give you **8% premium refund**¹ of the first year annualised premium.

Selected Critical Illness Plan(s)	Premium Term	Premium Refund of the First Year Annualised Premium ¹
PRUHealth Critical Illness Extended Care III	All premium terms	8%
PRUHealth Critical Illness First Protect II		



Download and register Pulse to access AI-powered services to enhance your health plus exclusive offers!

¹ The amount of the premium refund will be credited to the premium deposit account of the eligible policy. For more details, please refer to clauses 4 and 5 of the relevant terms and conditions.

Contact your consultant or call our Customer Service Hotline

 **2281 1333**  www.prudential.com.hk

Please refer to the relevant terms and conditions for more about the offer(s).

Terms and Conditions

1. This premium refund on **PRUHealth Critical Illness Extended Care III** and **PRUHealth Critical Illness First Protect II** (the “Premium Refund”) promotion (the “Promotion”) is offered by Prudential Hong Kong Limited (“Prudential” or “we”) and covers the period from 29 December 2021 to 28 March 2022, both dates inclusive.
2. The Promotion is applicable to the policies applied through the Agency channel or Broker channel of Prudential.
3. In order to be eligible for the Premium Refund under the Promotion,
 - (i) customers must have successfully applied for and submitted the completed application for any of the selected critical illness plan(s) listed in the table on the 1st page of this flyer (the “Selected Critical Illness Plan(s)”) to us within the Promotion Period;
 - (ii) Selected Critical Illness Plan(s) must have been issued by us on or before 31 May 2022;
 - (iii) Selected Critical Illness Plan(s) must remain in force when we apply the Premium Refund to the Selected Critical Illness Plan(s);
 - (iv) all the premiums and levy(ies) must have been fully settled when due; and
 - (v) within 1 month after the policy issue date of the Selected Critical Illness Plan(s), customers must download the “Pulse App” (“Pulse”) and successfully register using the **same contact phone number customers used to enrol in the Selected Critical Illness Plan(s)**, except customers who have registered Pulse using the same contact phone number before application, customers who are aged 65 or above at the time of application or customers who are unable to download Pulse because they cannot access the App Store or Google Play Store (Hong Kong region).

Selected Critical Illness Plan(s) will be eligible for the Premium Refund (the “Eligible Plan(s)”) if the Selected Critical Illness Plan(s) meet all applicable requirements as set out in clause 3. Otherwise, the Premium Refund will be forfeited.

4. The amount of Premium Refund will be denominated in the policy currency and credited to the premium deposit account (“PDA”) of the eligible policy as follows:

Premium payment mode	Date of Premium Refund
Annual mode	On or before 30 November 2022
Semi-annual mode	On or before 31 May 2023
Quarterly mode	
Monthly mode	

The above premium payment mode means the premium payment mode at the time of policy issuance. PDA is a policyholder’s premium account set up by us for our policyholder to keep excess premium for future settlement of the relevant modal premium due (and the corresponding levy if there is remaining balance in PDA) until the amount of Premium Refund is fully utilised. Any unutilised Premium Refund will be forfeited if the policy is no longer in force.

5. We shall restrict any withdrawal of Premium Refund from the PDA and Premium Refund is only intended for the settlement of future premium (and levy(ies) if there is remaining balance in PDA). The Premium Refund is non-transferable to others or other policies and cannot be exchanged or redeemed for cash even when the policy is surrendered, matured or lapsed.
6. The Premium Refund is offered to each Eligible Plan. If a customer has successfully applied for more than 1 Eligible Plan, and fulfilled all other requirements stated under these terms and conditions, each Eligible Plan will be qualified for the Premium Refund.
7. For any alterations of the Eligible Plan(s) after policy issuance (within or after the cooling-off period) which result in a reduction of premium payable within the premium term (including but not limited to a decrease in sum assured or change of premium term), the Premium Refund for the respective Eligible Plan(s) will be totally forfeited. For any alterations of the Eligible Plan(s) after policy issuance (within or after the cooling-off period) which result in an increase of premium payable within the premium term (including but not limited to an increase in sum assured or change of premium term), the increased portion of the increased premium will **NOT** be eligible for this Promotion. Notwithstanding the above, if there is any change of premium payment mode during the first policy year, the Eligible Plan(s) will still be qualified for the Premium Refund and we will use the lowest first year annualised premium to calculate the Premium Refund amount (please refer to clause 11 for calculation of the first year annualised premium). In addition, for any alterations after policies issuance (within or after the cooling-off period) and before the payment of Premium Refund which result in a change of policyholder under the Eligible Plan(s), the Premium Refund for the respective Eligible Plan(s) will be totally forfeited.
8. The Promotion will not be offered to the Selected Critical Illness Plan(s) applied for or in force on or before 28 December 2021, or to any other basic plan(s) or supplementary benefit(s), or to any policy conversion or plan migration.
9. **This Promotion can be used in conjunction with any other promotional offers unless otherwise specified.**
10. We will calculate the Premium Refund amount based on each Eligible Plan’s first year annualised premium excluding levy.
11. If the premium of the Eligible Plan(s) is/are paid on a non-annual basis, its first year annualised premium shall be the total amount of premium payments made in the first 12 months. For example, if the premium of the Eligible Plan(s) is/are paid on a monthly basis, the respective first year annualised premium shall be equal to 12 times the monthly payment.
12. The Premium Refund under the Promotion will form part of the policy contract upon the respective policy and/or the respective supplementary benefit (if applicable) being issued if the requirements of the Premium Refund under the terms and conditions of the Promotion are satisfactorily fulfilled.
13. The Selected Critical Illness Plan(s) is/are underwritten by Prudential and is/are subject to all their respective policy terms and conditions. For product information, please refer to the terms and conditions set out in the product brochure(s) and specimen policy(ies) issued by us.
14. We reserve the right to change any terms and conditions of this Promotion without issuing further notices. In the event of any disputes, we shall have the absolute discretion to make the final decision.

Notes

You can always choose to take out the above-mentioned plan(s) as a standalone plan without enrolling with other type(s) of insurance product at the same time, unless such plan(s) is/are only available as a supplementary benefit which needs to be attached to a basic plan.

The product details and other relevant information listed above are for reference only. It does not constitute any contract or any part thereof between us and any persons or entities (unless otherwise stated). **During the sales process, this flyer should be read in conjunction with the relevant product brochure. For full terms and conditions, and risk disclosures of the relevant insurance plan, please refer to relevant product brochure and policy document and read carefully.** Prudential will be happy to provide a specimen of the policy document upon your request.

This flyer is for distribution in Hong Kong only. It is not an offer to sell or solicitation to buy or provide any insurance product outside Hong Kong. Prudential does not offer or sell any insurance product in any jurisdictions outside Hong Kong where such offering or sale of the insurance product is illegal under the laws of such jurisdictions.

This flyer is issued by Prudential Hong Kong Limited (A member of Prudential plc group).