

PRUChoice Furkid Care

Complimentary 1-year Hong Kong Pet Club Membership Offer for PRUChoice Furkid Care Insurance Customers

What if your furry kid is feeling unwell and needs to see the vet immediately? As paw-rents, it will put your mind at ease if you know that pet ambulance is available to provide immediate medical support in case your furry kid has a medical emergency.

From 22 March 2024 to 31 July 2024, customers who successfully **purchase or renew PRUChoice Furkid Care Insurance[#]** and make premium payment can enjoy a **complimentary 1-year Hong Kong Pet Club[^] membership^{*}**. Act now for your beloved furry kid!



Promotion
Period

From 22 March 2024 to 31 July 2024
(both dates inclusive)



Promotion
Product

PRUChoice Furkid Care Insurance



Promotion
Details

Customers who successfully purchase or renew **PRUChoice Furkid Care Insurance[#]** and make premium payment can enjoy a **complimentary 1-year Hong Kong Pet Club[^] membership^{*}** and its **pet ambulance service offer**, allowing your pet to receive immediate medical treatment during unexpected medical conditions.

Pet Ambulance Service^{**}

- Hong Kong Pet Club provides pet ambulance services in Hong Kong, covering Hong Kong Island, Kowloon, New Territories and designated areas in the Outlying Islands^{*}.
- The pet ambulances provide one-stop first aid and delivery service to vet clinic or hospital for pets.
- The pet ambulances are equipped with first aid supplies and oxygen supply tanks.

Unlimited Fee Waivers for Night-time Pet Ambulance Service^{**}

As Hong Kong Pet Club members, you can enjoy unlimited fee waivers for night-time++ pet ambulance service (from home to vet clinic or hospital) if your pet suddenly suffers from any medical conditions.

Various Pet-Related Offers^{**}

Apart from pet ambulance service, you can also enjoy a diverse range of pet-related offers in Hong Kong Pet Club mobile app.



Scan the QR code to learn
more about product details
and apply online!

[#] For more product information, please refer to the product brochure as well as the terms and conditions set out in the specimen policy.

[^] Hong Kong Pet Club is an independent third-party service provider of this Offer. Hong Kong Pet Club membership and services it provides are subject to terms and conditions, please refer to the relevant terms and conditions of Hong Kong Pet Club.

^{*} Terms and conditions apply to this Offer. For details, please refer to the relevant terms and conditions as attached.

^{*} Designated areas in the Outlying Islands only cover Park Island and Discovery Bay.

^{**} Pet ambulance's night-time service hours are from 22:00 to 06:00. Hong Kong Pet Club reserves the right to change the service hours from time to time without prior notice.

香港寵物會



PET CLUB
HONG KONG



Terms and Conditions of Complimentary 1-year Hong Kong Pet Club Membership Offer for PRUChoice Furkid Care Insurance Customers

1. The complimentary 1-year Hong Kong Pet Club membership offer for PRUChoice Furkid Care Insurance customers (the "Offer") is provided by Prudential General Insurance Hong Kong Limited ("Prudential") and covers the period from 00:00 on 22 March 2024 to 23:59 on 31 July 2024 (Hong Kong time), both dates inclusive ("the Promotion Period").
2. The Offer is applicable to customers who successfully purchase or renew PRUChoice Furkid Care Pet Insurance Plan and make premium payment within the Promotion Period ("Eligible Policy").
3. The Offer is only available while stocks last.
4. Each Eligible Policy is entitled to the Offer once only. The Eligible Policy must remain in force while the Offer is in use. If customers cancel their Eligible Policies, Prudential reserves the right to terminate the Offer granted to such customers under the Offer or disqualify such customers' eligibility to the Offer.
5. Prudential will send a redemption letter of the Offer via email to the customer's last known email address according to Prudential's record within 6 weeks upon policy issuance or after successful policy renewal with premium payment made. The Offer must be redeemed within 3 months after Prudential sends the redemption letter, otherwise the redemption code will become invalid.
6. The redemption letter of the Offer will not be re-issued in case of loss. The Offer cannot be replaced, returned, exchanged for cash or other prizes under any circumstances.
7. The Offer can be used in conjunction with other promotional offers unless otherwise specified.
8. PRUChoice Furkid Care Insurance is underwritten by Prudential and is subject to all policy terms and conditions. For product details, please refer to the product brochure as well as the terms and conditions set out in the specimen policy.
9. All policy applications are subject to the underwriting approval of Prudential. Prudential reserves the right to accept or decline any policy application.
10. Prudential reserves the right to alter or terminate the Offer and/or amend relevant terms and conditions anytime without prior notice. In case of any dispute, the decision of Prudential shall be final.
11. Hong Kong Pet Club Limited ("Hong Kong Pet Club") is the independent third-party service provider of the Offer, which provides the membership privileges below:
 - Hong Kong Pet Club members can enjoy pet ambulance service fee waiver and discount during the specified time period.
 - Hong Kong Pet Club members can enjoy various pet-related offers at a range of pet shops and brands.Each membership is applicable to one pet only. For Hong Kong Pet Club memberships and services it provides, please refer to the relevant terms and conditions of Hong Kong Pet Club. Hong Kong Pet Club reserves the right to change the membership privileges from time to time without prior notice.
12. Prudential is not the service provider of the Offer and is not the agent of such service provider. The use of the Offer is subject to the terms and conditions imposed thereon by the individual service provider. Prudential shall not be responsible or liable in any way whatsoever in relation to the Offer (including but not limited to Hong Kong Pet Club memberships and the quality, supply, delivery and use of services). Prudential will not be responsible or liable for loss or damage directly or indirectly resulting from any use or misuse of the Offer. Any disputes arising from the Hong Kong Pet Club membership and services it provides shall be resolved by the customer and Hong Kong Pet Club directly.
13. Prudential shall not be responsible for any matters in relation to Hong Kong Pet Club's membership renewal. Hong Kong Pet Club will notify its members regarding the arrangement of membership renewal.
14. If there is any conflict between the information contained in the promotional materials and these terms and conditions, these terms and conditions shall apply and prevail.
15. In the event of discrepancies in the terms and conditions between the English and Chinese versions, the English version shall prevail.
16. These terms and conditions are governed by the laws of the Hong Kong Special Administrative Region and the Hong Kong Courts have exclusive jurisdiction if any dispute arises.

Notes

The information listed above is for reference only. It does not constitute any contract or any part thereof between us and any persons or entities (unless otherwise stated). Whether to apply for insurance coverage is your own individual decision. During the sales process, this flyer should be read in conjunction with the relevant product brochure. For full terms and conditions, and risk disclosures of the relevant insurance plan, please refer to relevant product brochure and policy document and read carefully. Prudential will be happy to provide a specimen of the policy document upon your request.

This flyer is for distribution in Hong Kong only. It is not an offer to sell or solicitation to buy or provide any insurance product outside Hong Kong. Prudential does not offer or sell any insurance product in any jurisdictions outside Hong Kong where such offering or sale of the insurance product is illegal under the laws of such jurisdictions.

This flyer is issued by Prudential General Insurance Hong Kong Limited (Part of Prudential plc (United Kingdom)).