

We do continuous upgrade for your protection

Tune up your protection when you migrate your existing medical plan to VHIS plan and enjoy different migration arrangements

From **1 January to 31 March 2023**, you can migrate any of the inforce designated original medical plans below to **VHIS plans**¹, with the following migration arrangements:

Original Medical Plan(s)

PRUhealth medical plus PRUhealth secure top-up plan PRUmed better care plan PRUmed care plan PRUmed health care plan
PRUmed lifelong care plan
PRUmyhealth prestige medical plan
PRUparent medical care plan

VHIS Plan(s)

PRUHealth VHIS VIP Plan PRUHealth FlexiChoice Medical Plan² PRUHealth CoreChoice Medical Plan



Arrangement 1: Stay protected for your currently covered conditions¹

You can migrate to a **VHIS Plan** while keeping your hospital cover for existing injuries or illnesses¹ that we already covered under your **Original Medical Plan**.



Arrangement 2: No need to go through the waiting periods that you have already completed under your Original Medical Plan

The waiting period under your **VHIS Plan** for unknown pre-existing conditions and specified pregnancy complications (if applicable) will be counted from your **Original Medical Plan**.



Arrangement 3: Carry your no-claim record from your Original Medical Plan to the new VHIS Plan If your **Original Medical Plan** is a **PRU**med lifelong care plan, you can carry your no-claim record over when you migrate to a **PRU**Health FlexiChoice Medical Plan². Your no-claim record will be used to determine your eligibility for No Claim Discount under **PRU**Health FlexiChoice Medical Plan².

Plans vary widely in the scope and level of coverage they offer, so we recommend you check that you are getting the cover you need and a policy that best fits your situation.

There is more information about the VHIS Plans and migration details at our website.

- ¹ This is subject to the underwriting result of your migration application whether to accept it on standard terms, accept it with premium loading and/or exclusions, or reject it. The currently covered conditions may possibly be excluded in the VHIS Plan.
- ² **PRU**Health FlexiChoice Medical Plan is currently available only as a supplementary benefit.

Contact your consultant or call our Customer Service Hotline

Please refer to the relevant terms and conditions for more about the migration arrangements.

Terms and Conditions

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- These arrangements for migrating your Original Medical Plan(s) (as defined below) to PRUHealth VHIS VIP Plan, PRUHealth FlexiChoice Medical Plan or PRUHealth CoreChoice Medical Plan (the "Migration Arrangement") are offered by Prudential Hong Kong Limited ("Prudential" or "we") and cover the period from <u>1 January to 31 March 2023</u>, both dates inclusive (the "Migration Period").
- 2. The Migration Arrangement is applicable to the plan migration applied through the Agency channel or Broker channel of Prudential.
 - In order to be eligible for the Migration Arrangement, you must fulfil the eligibility requirements below:
 (i) you must hold at least one in force designated original medical plan as listed in the table on the 1st page of this flyer (the "Original Medical Plan");
 - (ii) the effective date of your Original Medical Plan is on or before 1 January 2022 for migration to PRUHealth FlexiChoice Medical Plan or PRUHealth CoreChoice Medical plan; and on or before 30 June 2021 for migration to PRUHealth VHIS VIP Plan;
 - (iii) you must submit your migration application within the Migration Period;
 - (iv) you must hold a Hong Kong identity document; and
 - (v) you must have no pending claims in process or any claims pending to be submitted under the **Original Medical Plan** you hold with us; otherwise, you will have to wait until any claims are settled before you can submit your migration application.
- 4. We carry over any individual exclusions, loadings and/or special terms and conditions under your **Original Medical Plan** to your
- PRUHealth VHIS VIP Plan, PRUHealth FlexiChoice Medical Plan or PRUHealth CoreChoice Medical Plan (the "VHIS Plan(s)").

5. To benefit from Arrangement 2:

- (i) Your benefit cover for unknown pre-existing conditions of the **VHIS Plan** will follow the original effective date. This is the effective date of your **Original Medical Plan** or the effective date of its reinstatement, whichever is later ("Original Effective Date").
- (ii) The benefit cover for specified pregnancy complications (only available under PRUHealth VHIS VIP Plan and PRUHealth FlexiChoice Medical Plan) will apply 300 days after the Original Effective Date.

6. To benefit from Arrangement 3:

- (i) This only applies when you migrate your **Original Medical Plan** of **PRU**med lifelong care plan to **PRU**Health FlexiChoice Medical Plan. After the migration, we will replace your "No Claim Bonus" under your **Original Medical Plan** with a different "No Claim Discount" under **PRU**Health FlexiChoice Medical Plan.
- (ii) We will count the no-claim record you have built up in your **Original Medical Plan** towards your eligibility for "No Claim Discount" under your new **PRU**Health FlexiChoice Medical Plan.
- 7. If you change your mind after you have migrated your plan, you can exercise your right to cancel the **VHIS Plan** within the cooling-off period and make a request to stay in your **Original Medical Plan**.
- 8. If you are dissatisfied with the result of your migration application (including but not limited to additional loadings and/or exclusions we impose based on our underwriting decision) or if we decline or postpone the application for migration, you will stay in your **Original Medical Plan**.
- 9. The VHIS Plan(s) is/are underwritten by Prudential Hong Kong Limited, and is/are subject to all their respective policy terms and conditions. For product information, please refer to the terms and conditions set out in the product brochure(s) and specimen policy(ies) issued by us.
- 10. We have the right to change any terms and conditions of this Migration Arrangement without issuing further notices. In the event of any disputes, we shall have the absolute discretion to make the final decision.

Notes

You can always choose to take out the above-mentioned plan(s) as a standalone plan without enrolling with other type(s) of insurance product at the same time, unless such plan(s) is/are only available as a supplementary benefit which needs to be attached to a basic plan.

The product details and other relevant information listed above are for reference only. It does not constitute any contract or any part thereof between us and any persons or entities (unless otherwise stated). During the sales process, this flyer should be read in conjunction with the relevant product brochure. For full terms and conditions, and risk disclosures of the relevant insurance plan, please refer to relevant product brochure and policy document and read carefully. Prudential will be happy to provide a specimen of the policy document upon your request.

Policyholders must meet all the eligibility requirements set out under the Inland Revenue Ordinance and any guidance issued by the Inland Revenue Department of the Hong Kong Special Administrative Region before they can claim the relevant tax deduction. All of the above general tax information provided is for reference only. You should always consult with a professional tax advisor if you have any doubts. For further information on tax concessions applicable to VHIS plans, please refer to www.vhis.gov.hk/en/.

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